



20th Anniversary press release

Century Support Services Marks 20 Years of Success in Debt-Settlement

Century Support Services is excited to celebrate a new milestone! With a 4.9 out of 5 rating on Trustpilot, Century Support Services has been helping customers settle debts and move forward with their lives since 2003. Having recently introduced a new version of its debt settlement portal, which allows customers the chance to easily access their information and status 24/7, the company continues its reputation for innovation.

The company was founded on the premise of helping people take back control of their finances. Two decades and 260,000+ customers later, it's clear just how much value the company has to offer. From the minute Century partners with a customer, the team becomes focused on how to use the company's resources for their benefit. Debt settlement negotiators don't just know what to argue for, they actively advocate for the best-case scenario. By strategizing before taking the next steps, they ensure they've left no stone unturned.

On the 20th anniversary, Century celebrates helping to settle more than \$1.7 billion in debt. The 94% customer satisfaction rating and A+ status with the BBB is a nod to putting the customer at the forefront. Century's results are predicated on the staff feeling empowered to help customers. The company prioritizes leadership development to ensure that everyone has the skills and resources they need to provide more effective customer service.

The milestone also coincides with the latest client facing tools that help to simplify the process and help customers along the way to becoming debt free. With every change, the team asked how they could make program information easy to find, understand, and access. There's even an English-to-Spanish translation button, allowing customers to toggle between two different languages with one click.